

## Terms of Guarantee

We provide a guarantee for this device in accordance with the following terms:

1. In accordance with the following provisions, we shall remedy, free of charge, damages or device defects that can be proven to be caused by a manufacturing fault, (workmanship or materials) if these damages or defects are reported promptly after they have been established and within 12 months for the device itself after delivery to the consumer for domestic use, and 3 months for commercial use. A guarantee obligation is not brought about by minor deviations from the standard device quality which are insignificant as far as value and usability of the device are concerned or through damages due to abnormal environmental conditions or improper operating conditions. Likewise, no guarantee can be provided if the damage or defects on the device can be attributed to incorrect installation or to not having observed the operating instructions.
2. The guarantee provides for faulty devices being repaired free of charge or being replaced by faultless devices as we choose. If, with reference to this guarantee, a guarantee claim is made for devices, those devices must be handed in or sent to the manufacturer or an authorised service point. If the equipment is sent in, the sender bears the transport risk. Carriage, transport, travel and labour costs incurred by the consumer will not be refunded. In each case, the purchase receipt with the purchase and/or delivery date and a detailed description of the fault, and full contact name and address must be presented. Replaced parts and devices become our property.
3. The right to claim under the guarantee ceases if repairs are carried out or the device is interfered with by persons who are not authorised by us to do so or if our devices are fitted with replacement parts, additional components or fittings that are not original components and have caused a fault. The same is valid if the type label or the serial number plate have been removed or made illegible.
4. Excluded from this guarantee are defects or damages caused by non conforming installations, faulty usage, as well as not following of the mounting and handling instructions. We do not take any responsibilities for consequential damage.
5. Use of the guarantee does not extend the guarantee period nor does it begin a new guarantee period. The guarantee period for installed replacement parts ends when the guarantee period for the whole device ends. If damage or a fault cannot be rectified or if we decline to carry out the repair or the repair is unacceptably delayed, a replacement of equal value will be supplied free of charge if requested by the consumer. If a replacement delivery is provided, we retain the right to assert a reasonable charge for usage for the prior period of use.
6. This guarantee only becomes effective, if the customer registers this device in advance by using the guarantee registration card and within 4 weeks from the date of purchase.

## Solamagic® Warranty Card

To validate this warranty, you must send the completed card to Solamagic Australia Pty Limited.

Heater Serial Number: (Found on heater unit label)	
<b>Contact details</b>	
Givens Name:	
Family Name:	
Street:	
City:	
State:	
Area Code:	
Telephone Number:	Fax Number:
Email address	
<b>Application details</b>	
Solamagic® Model:	
Application type e.g. Residential, restaurant, factory:	
Where purchased?:	
Date purchased:	
Signature:	Date:
Send this completed card and a copy of the purchase receipt within 4 weeks of purchase date to:	Solamagic Australia Pty Limited PO Box 6228 West Gosford NSW 2250 Australia